

Veloce Motors, The Vault

Event Frequently Asked Questions

WE KNOW THAT CHOOSING THE RIGHT VENUE IS ONE OF THE MOST IMPORTANT—AND SOMETIMES MOST CHALLENGING—PARTS OF PLANNING AN EVENT. TO HELP MAKE THE PROCESS EASIER, WE'VE PUT TOGETHER A LIST OF OUR MOST FREQUENTLY ASKED QUESTIONS.

HOW DO I SEE THE VENUE BEFORE I DECIDE TO BOOK?

YES, OF COURSE! WE ENCOURAGE EVERYONE TO SCHEDULE A PRIVATE TOUR TO TRULY VISUALIZE YOUR EVENT IN THE SPACE. WHILE PHOTOS ARE HELPFUL, THEY DON'T FULLY CAPTURE THE UNIQUE ATMOSPHERE OF OUR VENUES. TOURS ARE AVAILABLE BY APPOINTMENT ONLY—CALL US TODAY TO BOOK YOURS! **♣** 619.780.7300

WHAT TYPE OF EVENTS CAN BE ORGANIZED AT THE VENUE?

OUR SPACES ARE HIGHLY VERSATILE AND CAN BE CUSTOMIZED TO SUIT A WIDE RANGE OF EVENTS. WE ACCOMMODATE EVERYTHING FROM INTIMATE GATHERINGS OF 12 GUESTS TO LARGE-SCALE EVENTS WITH UP TO 400 ATTENDEES. WHETHER YOU'RE PLANNING A CORPORATE MEETING, PRODUCT LAUNCH, PRIVATE PARTY, SOCIAL MIXER, OR CHARITY FUNDRAISER, BOTH OF OUR LOCATIONS OFFER FLEXIBLE LAYOUTS, BREAKOUT ROOMS, AND CUSTOMIZABLE SETUPS TO MEET YOUR UNIQUE EVENT NEEDS.

HOW DO I SECURE MY EVENT DATE? IS A DEPOSIT REQUIRED?

YES. TO SECURE YOUR EVENT DATE, A SIGNED VENUE RENTAL AGREEMENT AND A DEPOSIT EQUAL TO 40% OF THE TOTAL RENTAL AMOUNT ARE REQUIRED. PLEASE NOTE THAT THE DEPOSIT IS NON-REFUNDABLE. HOWEVER, IF THE RENTER CHOOSES TO CANCEL THE EVENT, THE DEPOSIT MAY BE TRANSFERRED TO A NEW DATE WITHIN ONE YEAR OF THE ORIGINAL EVENT DATE. SUBJECT TO AVAILABILITY.

DO WE HAVE TO PAY LABOR FEES, TAXES, OR SERVICE CHARGES ON THE VENUE?

NO. WE OFFER A STRAIGHTFORWARD, ALL-INCLUSIVE PRICING MODEL WITH ONE FLAT RENTAL FEE—THERE ARE NO HIDDEN LABOR FEES, TAXES, OR SERVICE CHARGES.

HOW MANY HOURS ARE INCLUDED IN THE VENUE RENTAL FEE?

FOR THE MIRAMAR VENUE, THE RENTAL FEE INCLUDES 7 HOURS OF ACCESS: 2 HOURS FOR EVENT SETUP, 4 HOURS FOR THE EVENT ITSELF, AND 1 HOUR FOR BREAKDOWN. FOR THE DOWNTOWN VENUE, THE RENTAL FEE INCLUDES 10 HOURS OF ACCESS: 4 HOURS FOR EVENT SETUP, 4 HOURS FOR THE EVENT, AND 2 HOURS FOR BREAKDOWN. ADDITIONAL SETUP OR EVENT HOURS CAN BE ADDED FOR AN EXTRA FEE.



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WHAT SERVICES AND AMENITIES ARE INCLUDED IN THE VENUE RENTAL FEE?

THE VENUE RENTAL FEE INCLUDES PRIVATE VENUE ACCESS, ONSITE PARKING, STANDARD CLEANING BEFORE AND AFTER THE EVENT, CAR SECURITY THROUGHOUT THE EVENT, VENUE-PROVIDED TRASH CANS AND BAGS WITH ONSITE DISPOSAL, AND AN ONSITE VENUE MANAGER TO ASSIST DURING YOUR EVENT.

ARE THERE ANY INSURANCE REQUIREMENTS?

YES. THE RENTER IS REQUIRED TO OBTAIN GENERAL LIABILITY INSURANCE FOR THE DAY OF THE EVENT, WITH A MINIMUM COVERAGE AMOUNT OF \$1,000,000. THIS POLICY IS INTENDED TO PROTECT YOU (THE CLIENT), YOUR GUESTS, AND THE PROPERTY AGAINST ANY POTENTIAL DAMAGES OR INCIDENTS THAT MAY OCCUR DURING THE EVENT.

CAN WE BRING IN OUR OWN BEVERAGES?

YES, YOU ARE WELCOME TO BRING IN ALL OF YOUR OWN BEVERAGES. HOWEVER, DUE TO LICENSING REQUIREMENTS, A BARTENDER MUST BE HIRED THROUGH ONE OF THE APPROVED CATERERS OR BAR SERVICE PROVIDERS ON OUR PREFERRED VENDOR LIST.

DOES THE VENUE OFFER IN-HOUSE CATERING OR HAVE FOOD & BEVERAGE MINIMUMS?

WE DO NOT OFFER IN-HOUSE CATERING, WHICH MEANS THERE ARE NO FOOD AND BEVERAGE MINIMUMS. THIS GIVES OUR CLIENTS GREATER FLEXIBILITY AND FREEDOM TO CHOOSE CATERING OPTIONS THAT BEST SUIT THEIR EVENT AND BUDGET.

WHILE YOU'RE WELCOME TO BRING IN THE LICENSED CATERER OF YOUR CHOICE, WE ALSO WORK CLOSELY WITH SOME OF SAN DIEGO'S TOP INDUSTRY PARTNERS AND HAVE CURATED A LIST OF PREFERRED CATERERS. THESE VENDORS OFFER A WIDE VARIETY OF MENU OPTIONS, INCLUDING CUSTOMIZED SELECTIONS TO ACCOMMODATE DIETARY RESTRICTIONS SUCH AS GLUTEN-FREE, VEGAN, AND ALLERGEN-CONSCIOUS NEEDS.

CAN WE HAVE LIVE MUSIC, AND ARE THERE ANY NOISE RESTRICTIONS?

FYES, YOU ARE WELCOME TO HAVE LIVE MUSIC OR A DJ AT YOUR EVENT. ALL MUSIC AND EVENT ACTIVITIES MUST CONCLUDE BY 12:00 AM, WHICH IS THE VENUE'S LATEST ALLOWABLE END TIME.

DO YOU RENT TABLES AND CHAIRS ON-SITE?

YES. THE MIRAMAR LOCATION OFFERS A VARIETY OF VENUE-SPECIFIC TABLES AND CHAIRS AVAILABLE FOR RENT, SUITABLE FOR BOTH SOCIAL AND CORPORATE EVENTS. OUR TEAM IS HAPPY TO ASSIST WITH SETUP AND LAYOUT DESIGN AT BOTH LOCATIONS TO HELP BRING YOUR EVENT VISION TO LIFE.



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DO YOU OFFER ANY SORT OF EVENT PLANNING SERVICE?

YES, WE HAVE A PROFESSIONAL EVENT COORDINATOR ON STAFF WHO WILL ASSIST YOU WITH EVERY ASPECT OF YOUR EVENT—FROM INITIAL PLANNING THROUGH DAY-OF EXECUTION. OUR COORDINATOR CAN HELP WITH LAYOUT DESIGN, VENDOR COORDINATION, TIMELINE MANAGEMENT, AND CUSTOM EVENT SETUP TAILORED TO YOUR VISION. WHETHER IT'S ARRANGING CATERING, ENTERTAINMENT, DÉCOR, OR AV NEEDS, OUR TEAM IS DEDICATED TO ENSURING A SEAMLESS AND STRESS-FREE EXPERIENCE FOR YOU AND YOUR GUESTS.

ARE CHILDREN ALLOWED IN THE VENUE?

YES, CHILDREN OF ALL AGES ARE WELCOME. HOWEVER, WE KINDLY ASK THAT YOUNG CHILDREN ARE SUPERVISED BY AN ADULT AT ALL TIMES, ESPECIALLY WHEN NEAR THE VEHICLES.

WHO IS RESPONSIBLE FOR EVENT CLEAN-UP?

STANDARD CLEANING SERVICES ARE INCLUDED IN THE VENUE RENTAL FEE. HOWEVER, IT IS THE RESPONSIBILITY OF THE CLIENT AND ANY HIRED VENDORS TO REMOVE ALL EVENT ITEMS AND TRASH FROM THE VENUE BY THE CONTRACTED END TIME. WE KINDLY ASK THAT YOU LEAVE THE VENUE IN THE SAME CONDITION IN WHICH YOU FOUND IT.

WHAT SECURITY MEASURES ARE IN PLACE FOR THE CARS ON SITE?

DURING EVENTS, ALL VEHICLES ARE KEPT IN DESIGNATED SECURE AREAS WITH ACCESS LIMITED STRICTLY TO AUTHORIZED STAFF. THE VAULT'S DEDICATED CAR SECURITY TEAM IS PRESENT ON-SITE THROUGHOUT THE EVENT, ACTIVELY MONITORING AND CONTROLLING ENTRY POINTS TO ENSURE THE SAFETY AND PROTECTION OF ALL VEHICLES.

DOES THE VENUE HAVE WHEELCHAIR RAMPS, ELEVATORS, AND ACCESSIBLE RESTROOMS?

YES. BOTH OF OUR LOCATIONS ARE FULLY ADA-COMPLIANT, FEATURING WHEELCHAIR RAMPS AND ACCESSIBLE RESTROOMS TO ENSURE A COMFORTABLE AND INCLUSIVE EXPERIENCE FOR ALL GUESTS.

WHAT IS THE PARKING SITUATION LIKE?

OUR MIRAMAR LOCATION OFFERS AMPLE ON-SITE PARKING WITH TWO LARGE LOTS AVAILABLE FOR EVENT GUESTS. ADDITIONALLY, BOTH OUR MIRAMAR AND DOWNTOWN LOCATIONS OFFER OPTIONAL VALET SERVICE TO PROVIDE A SMOOTH AND CONVENIENT ARRIVAL EXPERIENCE FOR YOUR ATTENDEES